Careers & Pathways Team

SHEPPARTON FLEXIBLE LEARNING CENTRE

23 July 2021

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Careers Newsletter

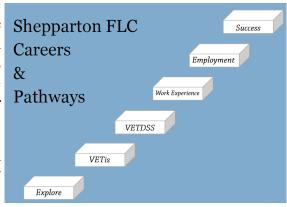
Welcome back to Term Three. Our focus for this semester moves towards furthering student study choices, career pathways and job readiness. The 2022 VETDSS enrolments at GOTAFE, and VETIS are now taking expressions of interest for enrolments. It is essential that students interested in courses complete pre-enrolment paperwork as soon as possible to avoid disappointment, as courses fill very quickly in some industry areas.

VCAL students will also complete a financial literacy unit as part of their numeracy unit to ensure they are job ready and aware of their financial obligations, how to apply for a Tax File Number, good and bad credit types and what to watch out for when signing contracts for when they enter the work force as casuals, part-time or full time employment.

We are planning GOTAFE and Latrobe tours through our partnership with the Lookout Foundation, speak with your Learning Mentor if you are interested.

A number of short courses are being planned, we have confirmed dates for First Aid and Stop/Slow courses. Students can still add their names to the above courses and the other courses still being finalised.

As always the pathways team are available to answer any careers questions you have.



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Staff Contact Information:

All Learning Mentors are available for Careers advice for students. Referrals and more targeted careers guidance will be directed to Simon Shepparton FLC Careers Coordinator.

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2021 SHORT COURSES



Congratulations to the following students that successfully participated in the Food Handling Certificate

SITXFSA001 Use hygienic practices for food safety

Aaron Isaac Marlene

Chloe Jesse Oliva

Destiny Keisha Reuben



Due to remote learning we have postponed our first aid course to Wednesday 8th September. A reminder that students completing their Certificate ll in Community Services that it is a requirement that you obtain your first aid certificate prior completing the course.

We are still planning on running other courses later in the year. Below a are few of the courses we'd like host, remember to check the window outside Sally's room for updates on courses and add your name to those you are interest in.

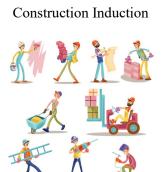
If you are interested in a course that is not on the board please speak with your Learning Mentor or the Careers & Pathways Team.







Chainsaw



C.I. Card



Barista

VETIS 2022

DIGITAL MEDIA & TECHNOLOGY

Information, Digital Media & Technology (IDMT) is the entry level study of the knowledge of computing within a business.

We look at hardware, software, problem solving and writing for business, customers & colleagues, ICT Occupational Health and Safety, Operating Systems and maintaining a website (but not really looking at website building or code.) Unfortunately, this course <u>DOES NOT</u> contain game development or coding or website development. Sorry.

What you will need access to: the internet, Microsoft Teams, Word, Excel, Access, Adobe Acrobat, an email address, some knowledge of computer hardware and some IT problem solving skills.

















Animal Studies

This course will give you the skills for entry-level work in the animal care industry.

You will learn how to assist with general animal care, provide food and water for animals and follow WH&S procedures in the workplace.

This is a Vocational Education and Training in Schools Program for students wanting to gain basic skills and knowledge to become animal carers. You will learn how to care for a variety of animals and provide information on companion animals, products and services.

Job role titles covered by this course may include:

- Animal care attendant
- · Animal shelter attendant
- Kennels and cattery Attendant
- Pet shop attendant

- Dog groomer
- Veterinary Nurse
- Zoo attendant
- · Animal research facilities







VETIS 2022

CERTIFICATE II IN CREATIVE INDUSTRIES

Certificate II in Creative Industries is a course which gives students the opportunity to explore a variety of areas in the arts and creative industries field. The program covers areas of study in working with others, communication, critical thinking, personal management and self-awareness as well as building and developing student skills in the creative arts and design.

Certificate II in Creative Industries can be tailored to be focused on the visual arts, the performing arts or digital media. Depending on the interests of the students undertaking the course.

This course would suit any student who has a passion for being creative and innovative, students interested in a career in the arts or those who simply love to draw or paint.

This course will be run through on-site and remote learning channels by a trainer with over 15 years' experience in the arts industry.









Certificate II in Music industry

The Certificate II in Music Industry (performance) is a course to provide strong foundations in music essentials in performing, recording and learning about the various careers in the Music Industry. This course will teach you music knowledge, listening skills, how to play simple music pieces and basic music theory

You don't need any experience with music to do this course but do need a passion for music and a willingness to work and rehearse with others.

The course is run by John Beddoe, a multi instrumentalist with many years of experience in performing and teaching. He is supported by Josh Lovett, an accomplished songwriter, rapper and music technology expert. Both teachers aim to provide a supportive and positive learning space for students to excel and explore their creative capabilities.

The course is a one full day per week, run over 2 years. However, it is possible to complete in one year if the student is highly motivated and organised to do so.





VETIS 2022

Certificate II in Business

This course provides you with the skills to gain an entry level job in either a small or large business organization OR start your own small business. You will gain valuable insight as to how businesses are organized and how they run to be effective and productive. You will learn and apply techniques for: setting goals, keeping organized, having a realistic schedule, communicating effectively, completing projects at a high standard, understanding and following legal requirements and work place policies, using digital technologies for the purpose of conducting professional business, how to develop a competitive edge and how to remain attractive to potential clients.

This course is useful for those looking at working in administrative and managerial roles (reception/sales/IT) and for those who can see themselves starting their own business in the future either from the ground up or stepping out after learning a trade to become their own boss. If nothing else the skills learned will assist you to become more personally organized, a better verbal and written communicator and more competent with the use of digital technology.

This course is delivered by a staff member who started three profitable businesses from scratch and was self employed.

This course is delivered by a staff member who started three profitable businesses from scratch and was self employed for twelve years.







Certificate II in Community Services

Community Services is a course that allows students to gain a foundation knowledge in relation to working with people in the community services field. It covers many aspects that individuals are required to know when working with people who need support to maintain their independence.

Topics covered in the course include how to best communicate with people who are vulnerable or needing care and the basic skills used in gaining rapport or improving relationships with people. In particular there is a real focus on how best to work with people who are experiencing challenging times in their lives. Students gain an understanding about the impacts of issues in society like drugs and alcohol and domestic violence. These issues can have a significant impact on the vulnerable in our community like the youth, the elderly and people with disabilities. Other topics include learning about people requiring services such as housing support, job support, assistance with daily living skills and those who may need counselling.

Throughout the course, real life scenarios are provided to students. This allows students to reflect on how they would respond to these different scenarios. Support is given to students orally and examples are provided to give students further clarity surrounding the subjects they are learning about. Students are encouraged to self- reflect on their own behaviour and how this may influence other people in the work place. They are taught about cultural differences and encouraged to consider how they can be more accepting of differences when working with people from a variety of backgrounds.

On completing the Certificate II in Community Services, students will have gained knowledge that will allow them to communicate more effectively in work environments such as child care, aged care, disability and the youth sector. They will be able to recognise and make referrals to services based on client need. This base knowledge will support students to go onto further study in either TAFE to complete Certificate III or Certificate IV in Community Services or onto a more specific area of interest such as Certificate IV in Child Care or Individual Support (Aged Care).









GoTafe Course Guide for 2022 is now available at the following link <u>VET Delivered to Secondary Students</u> (VETDSS) | GOTAFE

How does VETDSS work?

Students aged between 15-19 complete 1 day a week at a GoTafe campus in our area, while continuing studies at the Shepparton FLC. Studying a VETDSS course will give you a nationally recognised TAFE qualification once you have completed the course. For students to receive their VCAL certificate they must complete one VETDSS course.

Campuses and courses

Shepparton Fry Street

- Health
- Beauty
- Community Services
- Eary Childhood
- Education
- Flectrical
- Engineering
- Hair
- Hospitality
- I.T.
- Sports & Recreation

Shepparton William Orr

- Automotive
- Plumbing

Shepparton Archer Street

- · Art & Design
- Building & Construction

Wangaratta Tone Road

- Animal Studies
- Equine

How do I enrol.

If you are interested in any of the above courses, speak with your Learning Mentor, they can give you more advice around the what the course entails and will refer you to a member of the Pathways Teams for a more detailed discussions around the length of the course, attendance requires, location and travel requirements.

Students will be assisted in completing pre-enrolment paperwork, this includes parent/carers signature. While applications don't close until later in the year, it is essential that students complete and submit enrolment paperwork as early as possible to ensure that they are offered a position in their chosen course.



Fryers Street



Trades Skills Centre



William Orr

School Based Apprenticeship 0r Traineeship

Did you know?

A school-based apprenticeship or traineeship (SBAT) is an apprenticeship or traineeship undertaken by students enrolled in VCE or VCAL programs. Students must be over 15 years of age to participate.

An SBAT gives students the option of combining part-time employment and training with their schooling.

The vocational training components provides credits towards your VCAL certificate, giving you a great head start in completing your apprenticeship whilst you complete your secondary education.

Students that undertake a SBAT will spend a minimum of 1 day a week, including school holidays working with their employer earning an income, whilst gaining valuable hands-on skills and knowledge in their field of choice.

The length of the course depends on the type of apprenticeship or traineeship and the industry and qualifications required.

School based apprenticeships can be completed in a wide range of areas including;

- Building and construction
- Bricklaying
- Electro technology
- Plumbing
- Hairdressing

- Business
- Community Services
- Commercial Cookery
- ♦ Animal, equine
- Horticulture, landscaping, floristry



Many school-based apprentices and trainees move onto a full-time contract with their employer after leaving school, while others choose to continue in education and training at a TAFE or university.

For further information speak with your Learning Mentor who can make an appointment with the Pathways Team and with Rhonda from MAS.



We have a number of students that are participating in the Pit Stop Program twice a week, which is a Lighthouse Project Initiative for Young People, it is designed to match positive role models and mentors with young people.

The aim is to increase work and life skills, improve mental health and increase opportunities for young people by working on small engines and cars under the guidance of volunteer industry professionals.

We are exited to continue this partnership again this term and seeing the confidence students have excitement and opportunities that may come from our students involvement.

Financial Literacy

Through our partnership with Berry Street, we are offering a financial literacy unit on Tuesday afternoons, as part of a numeracy unit. This unit forms part of a Independent Living Program to ensure students are job ready and aware of their financial obligations. This includes how to apply for a Tax File Number, good and bad credit types and what to watch out for when signing contracts when you enter the work force, be it as a casual, part-time or full time employee.

Industry Visits



GOTAFE, 152-200 Fryers Street Shepparton

- Guided tour of the campus conducted by Youth Engagement Officers including the nursing, commercial kitchen and automotive spaces.
- See the learning in action and talk to the trainers and students.
- Find out about VET delivered in secondary schools (helpful for making choices for next year's subjects) as well as the TAFE pathway for post-school study
- Learn about the support services at TAFE including literacy/numeracy support, counselling and the Skills and Jobs Centre



La Trobe University, 210 Fryers Street Shepparton

- Explanation of alternative pathways to university including free 6 month Tertiary preparation course and via TAFE
- Informal chat with teachers and student facilitators (including those with alternative pathway to uni)
- Tour of campus including the clinical learning unit (with hands on activity CPR races) and the recording studio (with option of making own recording)
- Support services available at La Trobe

YEAR 9 CAREERS PROGRAM: MORRISBY

The Department of Education has implemented a specific Careers Program involving all Year 9 students across the state. In the first stage of the program students will undertake an in-depth, online Career and Profiling Assessment.

Once completed students will be provided with a booklet that outlines various details about personality, skills and what their interest areas are. Student's will be assisted by Simon or their Learning Mentor to create their online account on the Morrisby Website. Below is a link to a video that can give students and parents/carers more information.

Website Link: https://www.morrisby.com/students

The second stage of the program will see students having a one-on-one session with an external Careers Counselling Service that will help students to understand the information and to also explore some options for Career and Job Exploration.

Shepparton FLC Careers Website

All students will have a personal account on our Careers Website that jam packed with different resources to help build a personal profile.

Website: www.sflccareers.com.au

To access your account follow the steps below

- ⇒ Access the Website via the address above.
- ⇒ Access the top of website next to the FLC Centre logo is a dashboard with dropdown options. Navigate to the end where is says "FOR STUDENTS" and then the first option on the dropdown box will be "STUDENT SECURE AREA", Click on this option.
- ⇒ Enter your Username and Password:
- Each Student's Username will be their school login, followed by @wssc.vic.edu.au
- E.G.—if your Student login is FLE0001 then the login is FLE0001@wssc.vic.edu.au
- For your first login, your password will be SheppFLC1
- ⇒ Once you have logged in, you can change your username to and email if you prefer and change your password.

Once your account is created, you can explore your account and try all the different Career quiz activities, create a resume and start to build you interests profile.

The Structured Workplace Learning Program is a Department of Education and Training initiative designed to increase the opportunities for young people aged 15–19 years of age to improve their skills and workplace knowledge through 'on the job' experience via Structured Workplace Learning (SWL) and School Based Apprenticeships/Traineeships (SBATs).

We encourage our students to engage in SWL and Work Experience to give them hands on experience in their field of interest. Students are assisted through the enrolment process and orientation.

Keep an eye out on the Careers board, located on the window outside of the Careers Learning Space

Please see some great opportunities below that you may be interested in, as at 23rd July 2021.

Electrical

Construction assistant at GTN Construction Shepparton South

GTN Constructions is a well-established building company, building new homes locally and also supporting Neatline Homes with the building of transportable homes. While completing placement here you will be given the opportunity to gain hands on skills and knowledge from experienced builders

Electrical tradesperson at CES Energy Solutions Mooroopna

New Electrical placement with CES Energy Solutions Over 30 years experience in the electrical field. The company specialist in solar, air conditioning and mainly commercial and industrial electrical work. CES Energy Solutions Corp is a global company, located in Canada and is part of the Oil & Gas Field Services Industry. Are you studying electro technology or have a genuine interest in this field? Consider undertaking a placement with CES Energy Solutions in Shepparton

Plumbing

Plumbing at Specialized Heating & Cooling Shepparton

Specialized Heating and Cooling is a family owned business that runs successfully with in Greater Shepparton, servicing domestic homes with all jobs relating to heating and cooling, including servicing of existing devices and installation of new units

Plumber at T&M Plumbing Shepparton

At T & M Plumbing you can experience the plumbing requirements of new homes, and see if the trade is really what you want to do, or put some of your Tafe skills into practice. You will be under the guidance of qualified experienced plumbers and gain industry experience while completing SWL components of your VCAL, VET or Industry & Enterprise

Handyman

Assistant Handyman Shepparton

This is a fantastic local opportunity for someone who is interested in the construction Industry and keen to learn from a long standing local employer. You will observe and have opportunity to build capability in the following areas; woodcutting and measurements; electrical and other appliances/tools at work in the Hardware store; lifting and loading correctly; learn about general hardware materials including nails, nuts, bolts, screws and locks. If this sounds like something you would like to try then let's hear from you

Plasterer

Plasterer at Total Plaster Supplies Shepparton

Exciting placements are now available at Total Plaster Supplies based in central Shepparton. This opportunity is for a Plastering role and would suit students doing Cert 3 in Wall and Ceiling Lining, Certs in Building or Construction or students interested in experiencing a rewarding trade in a busy industry

Construction

Construction assistant at Total Plaster Supplies

Exciting placements are now available at Total Plaster Supplies based in central Shepparton. This opportunity is for a Building Estimator role and would suit students doing Cert III in Wall and Ceiling Lining, Certs in Building or Construction or students interested in software, technical drawings and estimating for a busy industry

Shepparton

Construction assistant at GV Unique Outdoors Kialla

GV Unique Outdoors & Landscaping create unique outdoor spaces. Residential or commercial, GV Unique specialise in landscaping, concreting and creating a unique experience in your outdoor living areas, or in your business. Sounds like a great chance at some hands on experience, if you agree, share with your teacher to get started.

Construction assistant at Inspired Windows Kialla

Ever wondered what the Window and Glazing industry involved? If so Inspired Windows is offering a Structured Work Placement opportunity to allow students to gain an insight into the industry, with the possibility of leading to an apprenticeship for the right person. If this interest you, share it with your teacher so you don't miss out on a great opportunity

Cabinetry

Joiner/ cabinet maker at David Powles Kitchens Shepparton

Are you someone who enjoys working with their hands, building a project from start to finish and takes notice of the finer details? If you tick all the boxes, cabinetry building may be for you. Apply your skills and knowledge you have and grow more with Structured Work Placement at David Powles Kitchens. onstruction or students interested in experiencing a rewarding trade in a busy industry

Bricklayer

Bricklayer at Holthuisen Bricklaying & Concreting Mooroopna

Do you have a keen interest in the Building and Construction industry and in particular Bricklaying? If so, Holthuisen Bricklaying & Concreting will give you a great opportunity to gain experience. This is an excellent opportunity for a student studying a VET subject in Building and Construction to gain skills with a supportive, family-run bricklayer in the region

Paintina

Painter at John Crawford Painting Pty Ltd Shepparton

John Crawford Painting has been operating throughout Victoria since 1980. In addition to residential and commercial painting jobs, the company also specialises in Road and Factory line marking, making it a unique opportunity. Students will be able to jump right in and learn first-hand what the painting trade has to offer. Prior knowledge of painting or the construction industry is not necessary – if you have an eye for detail, take pride in your work and enjoy team environments then this could be the opportunity for you

Community Services

Recreation officer at Mooroopna Education & Activity Centre Inc Mooroopna

This is a terrific opportunity for a student who is community minded and eager to find out more about the Community Sector. The Mooroopna Hub offers multiple community programs, from occasional care, exercise programs, art programs and community meals. With this placement you will be immersed in the community and meet many other community minded people.

Information Technology

IT testing at Computer Tech Support Shepparton

IT - Tech Support work placement opportunity, Computer Tech Support have been in operation in Shepparton for 20 years, servicing the Goulburn Valley. The main services delivered include; repairs and servicing, speed up computer, virus removal, software and hardware upgrades, software installation, data recovery, network installation, maintenance contracts, computer upgrades. They provide an onsite service and also sell second hand computers, establish internet connections. They also sell and deliver computer systems, printers, scanners, software & peripherals

IT programming Shepparton

Get your career in IT and innovation off to a bright and energetic start with this placement! Get connected and work with skilled tradespeople and gain valuable, practical, real-world experience in the workplace. Based with Jeftomson, you can work on everything from general troubleshooting and programming to CAD/CAM, this local business will give you a terrific opportunity to build on your industry skills and knowledge from the classroom. **Conditional School-based Apprenticeship opportunities are available for this role. Please advise your teacher if this interests you

Agriculture

Horticultural worker Shepparton

Get your career in the Horticulture industry off to a bright and energetic start with this placement! Get connected and work with qualified tradespeople and gain valuable, practical, real-world experience in the workplace. Based with Jeftomson, this local business will give you a terrific opportunity to build on your industry skills and knowledge from the classroom. **Conditional School-based Apprenticeship opportunities are available for this role. Please advise your teacher if this interests you.

Art

Photographer at Shepparton Newspapers Pty Ltd Shepparton

THIS OPPORTUNITY IS A MEDIA/JOURNALIST PLACEMENT Do you have a passion for media? If so, this placement is for you! The Shepparton News are offering an exciting opportunity for you to work alongside their team in a range of departments: Editorial, Creative / Graphic Design, Sports Journalism and Photography and Press Production. The placement will give you a chance to get familiar with the work of journalists, use photographic equipment, learn interview techniques, use top-end design programs, gain new IT skills and much more. A great opportunity for a student with a creative mind and a keen interest in all areas of media.

Motor mechanic at Dallas Automotive Shepparton

Do you have a passion for cars? Do you enjoy working with your hands? Dallas Automotive have an exciting opportunity for a student who is studying Automotive to join their team for an SWL opportunity. Dallas Automotive is a locally owned shop who do all things Automotive. If this sounds like something you would be interested in, please share it with your teacher to get started.

Motor mechanic at O'Connors Shepparton

O'Connors offers a fantastic opportunity to undergo work placement within their heavy diesel service team. If you have a passion for agriculture and an interest in mechanics, this is the place to gain the skills for your future career.

Panel beater at Heywoods Smash Repairs Shepparton

Heywood Smash Repairs are looking to welcome a mechanically minded student who is passionate about repairing cars and gaining a hands-on experience. This is a fantastic opportunity for those interested in the automotive industry. Valuable experience can be gained in a number of areas including panel beating, detailing, spray painting, working alongside industry professionals and general workshop requirements. The team are friendly and work together to provide very high levels of customer service.

Automotive

Motor mechanic at Geoffrey Thompson Fruit Packing P/L

Get your career in the Automotive industry off to a bright and energetic start with this placement! Get connected and work with qualified tradespeople and gain valuable, practical, real-world experience in the workplace. Based with Jeftomson, you can work on everything from forklifts, tractors and general cars, this local business will give you a terrific opportunity to build on your industry skills and knowledge from the classroom. **Conditional School-based Apprenticeship opportunities are available for this role. Please advise your teacher if this interests you.



Below are apprenticeship and traineeship opportunities in then Greater Shepparton Region for students. A written application is required for these positions, please contact your Learning Mentor or the Pathways Team for assistance.

Current Vacancies as at 23.7.2021

Cert III Business

Shepparton Goulburn Valley

Permanent Full-time

The successful candidate will be required to complete a Cert III in Business. This role is based in a Legal Office Environment. This is a 12 month placement.

Qualification/Skills - Driver's licence (preferred)

Applications Close 30 July 2021 8:18 AM

For more information contact

Carolyn Curnow 0417 359 079 or ccurnow@theapprenticeshipfactory.com.au.

Cert III Business

Shepparton Goulburn Valley

Permanent Full-time

The successful candidate will be required to complete a Cert III in Business. This is role is in a busy Medical practice. This is a permanent placement with full-time hours.

Qualification/Skills - Driver's licence (preferred)

Applications Close 30 July 2021 8:12 AM

For more information contact

Carolyn Curnow 0417 359 079 or ccurnow@theapprenticeshipfactory.com.au.

Apprentice Plumber

Shepparton Goulburn Valley

Permanent Full-time

We're currently looking for a full-time 1 st year Apprentice to join a local plumbing company and start a rewarding career in the Plumbing industry The successful applicant will complete their training through GOTAFE Shepparton. This is a permanent placement with full-time hours.

<u>Qualification/Skills</u> - Driver's licence (preferred), CI Card (White card) or willing to obtain one prior to starting, Cert II in Plumbing Pre App or VET (advantage but not essential)

Applications Close 30 July 2021 11:23 AM

For more information contact

Natalie Simpson 0417 359 004 or nsimpson@theapprenticeshipfactory.com.au



Below are apprenticeship and traineeship opportunities in then Greater Shepparton Region for students. A written application is required for these positions, please contact your Learning Mentor or the Pathways Team for assistance.

Current Vacancies as at 23.7.2021

Cert III Business

Shepparton Goulburn Valley

Permanent Full-time

We are currently looking for a full time Business Trainee to work in a Plumbing Business in Shepparton. This is a permanent placement with full-time hours.

Applications Close 30 July 2021 8:23 AM

For more information contact

Carolyn Curnow 0417 359 079 or ccurnow@theapprenticeshipfactory.com.au.

Cert III Concreting

Shepparton Goulburn Valley

Permanent Full-time

As a Concreting Trainee you will develop the skills and knowledge to place, spread, compact, finish and cure concrete for domestic house slabs. This is a permanent placement with full-time hours.

Applications Close 30 July 2021 8:25 AM

For more information contact

Carolyn Curnow 0417 359 079 or ccurnow@theapprenticeshipfactory.com.au.



Apprentice Automotive Technician

Shepparton BMW & Renault

Automotive Trades

About the business

Aaron Brain Motors Pty Ltd trading as Shepparton BMW & Shepparton Renault is a highly successful multi award winning and long established locally owned Prestige Multi Franchise Dealer.

About the role

An automotive apprenticeship combines on-the-job training with a skilled professional, alongside structured learning with a registered provider.

This role is suitable for an individual who enjoys practical, technical and hands on activities. If you like a challenge, and have great attention to detail, good numeracy and literacy skills, and like working with your hands, this is the career for you! As part of your apprenticeship;

You will learn how to:

Repair motor vehicles
Replace broken or defective vehicle parts
Test and replace electrical components
Repair and replace electrical wiring
Diagnose electrical components for faults
Use special test equipment
Remove and replace electronic components
Maintain and repair braking systems

To be successful in this role,

Have a genuine passion in the automotive industry & willingness to learn

Have Excellent communication skills

Have fantastic Work ethic and reliability

Have the Ability to provide exceptional customer service

Have Focus on exceeding customer expectations

Have the Desire to consistently achieve

Have a genuine passion in the automotive industry and willingness to learn

Hold a current automatic/manual drivers license

Mechanical experience is not essential; however completed school based traineeship experience will be highly regarded. We will also consider technicians currently undertaking 1st, 2nd & 3rd Year apprenticeships. Most importantly we are looking for the right **ATTITUDE**.

For more information contact

Lisa Clarke Business Manager/Financial Controller Shepparton BMW 03 5823 2940

WEB: www.sheppartonbmw.com.au – www.ideserveanewbmw.bmw.com.au